

**SAVE FOR  
HOMEOWNER**



**JETTA**  
**OWNERS MANUAL**

**DADOquartz COLLECTION**

**(800) 288-7771 | [WWW.JETTACORP.COM](http://WWW.JETTACORP.COM)**



# THANK YOU

## WE'RE THRILLED YOU CHOSE A JETTA PRODUCT!

For almost 40 years, the Jetta name has quietly built a reputation for quality and reliability. Every one of our products are built for quality, backed with guarantees, and supported with a lifetime of customer support. Our products are trusted by builders, plumbers, and the customers who use them because we specialize in tub systems and stand behind every one.

Jetta is the exclusive\* distributor of DADOquartz stone baths and sinks. For more than 20 years, DADOquartz has been a family owned manufacturer of stone baths and sinks. The unique materials used to craft DADOquartz baths and basins combine ancient ore from southern Africa with a mixture of high-quality resins and natural materials. Quartz is a noble variety of silica which give DADOquartz products it's alluring characteristics, much like one finds in varieties of rose-, milky-, and smoked-quartz, crystals, and amethysts. Due to its high heat retention properties, your bath will heat up quickly and remain warm longer.

Complete your personal oasis with a spa pillow for the ultimate at-home spa experience. You can see all of your options at the back of the manual. We sincerely hope you enjoy your Jetta product for years to come!

\*Exclusive in Oklahoma, Texas, Louisiana, Arkansas, and Colorado.

**(800) 288-7771 | [WWW.JETTACORP.COM](http://WWW.JETTACORP.COM)**

**FOLLOW US ON SOCIAL MEDIA FOR PRODUCT UPDATES & OTHER USEFUL INFORMATION!**



# TABLE OF CONTENTS

SAFETY INSTRUCTIONS.....	2
OPERATION:.....	2
USER MAINTENANCE INSTRUCTIONS & CLEANING .....	2
CLEANING:.....	2
PREVENTING DAMAGE: .....	2
SCRATCHED SURFACES: .....	3
REPAIR:.....	3
LIFETIME LIMITED WARRANTY .....	4
FOR DADOQUARTZ COLLECTION .....	4
WARRANTY (CONTINUED) .....	5

## SAFETY INSTRUCTIONS

**IMPORTANT: INSTRUCTIONS PERTAINING TO A RISK OF FIRE, OR INJURY TO PERSONS, READ AND FOLLOW ALL INSTRUCTIONS.**

**SAVE THESE INSTRUCTIONS.**

### OPERATION:

1. **DANGER:** To reduce the risk of injury, do not permit children to use unit unless they are closely supervised at all times. Supervision is also required when the bath is used by an elderly or handicapped individual.
2. Use this unit only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
3. Never drop or insert any object into any opening. Do not operate electrical appliances while in or within 5 feet of the bath.
4. Water level should not exceed the lowest edge of the overflow or controls.
5. The water in a bathtub should not exceed 40°C (104°F). Water temperatures between 38°C (100°F) and 40°C (104°F) are typically considered safe for healthy adults. Prolonged immersion in hot water may produce hyperthermia. Hyperthermia occurs when the internal temperature of the body reaches a level several degrees above the normal body temperature of 98.6°F. The symptoms of hyperthermia include an increase in the internal temperature of the body, dizziness, lethargy, drowsiness and fainting, which can be fatal. The effects of hyperthermia include failure to perceive heat, failure to recognize the need to exit the tub, unawareness of impending hazard, physical inability to exit the tub, and unconsciousness resulting in the danger of drowning. Lower temperatures are recommended for extended use (exceeding 10-15 minutes) for young children.
6. Exposure to very hot water has the potential to cause fetal damage during pregnancy. Pregnant or possibly pregnant women should limit water temperature to 38°C (100°F). Consult a physician before using.
7. Persons using medication should consult a physician before using a bathtub. Medications may induce drowsiness, affect heart rate, blood pressure and circulation. **WARNING:** The use of alcohol, drugs or medication can greatly increase the risk of fatal hyperthermia.
8. Persons suffering from obesity or with a medical history of heart disease, low or high blood pressure, circulatory system problems, or diabetes should consult a physician before using a bathtub.

## USER MAINTENANCE INSTRUCTIONS & CLEANING

### CLEANING:

Wash your DADOquartz bathtub with warm soapy water to remove any marks left behind after delivery and installation.

For standard cleaning, we recommend using a multipurpose bathroom cleaning product. Matte finish products may occasionally require a mildly abrasive product. Do not use highly abrasive products or cream cleaners. We recommend that stains are treated and removed within 24 hours.

### PREVENTING DAMAGE:

Never expose your DADOquartz product to petroleum-based products such as paint removers, oven cleaners, or other solvents. DADOquartz products can be permanently damaged by exposure to aggressive chemicals. Do not use products containing trichlorethane or methylene chloride, such as paint stripper. Protect your DADOquartz product from knocks by hard rough objects. This may cause chips or even cracks.

## SCRATCHED SURFACES:

Should you ever encounter a scratch on the surface of your DADOquartz bathtub or sink(s) it can easily be removed using “wet n dry 400 grit” sandpaper. Apply with water and gently sand out the scratch.

Jetta offers additional technical support should you need any further assistance with taking care of your DADOquartz bathtub and/or sink(s).

## REPAIR:

If any problems develop with your tub, please call your installer or dealer at (800) 288-7771.



# LIFETIME LIMITED WARRANTY

## FOR DADOquartz COLLECTION

This warranty gives the original consumer / purchaser specific legal rights. You may also have additional rights which vary from state to state. All written or implied warranties are limited to the durations expressed below. Any damages, including loss of time, inconvenience, loss of residence, water damage and any other incidental or consequential costs, expense or damage are excluded from this warranty. In no event shall the liability of Jetta Corporation exceed the purchase price of the product. All items must have been installed and maintained in accordance with the Jetta Owner's Manual and installation instructions. All units must be water tested before installation to validate warranty.

**Accessories not factory installed are not covered under this warranty.**

### Covered Products:

Jetta Corporation guarantees that all products will be free from defects in materials and craftsmanship from the date of purchase for the lifetime of the product.

### Structure and Surface Warranty:

The original consumer / purchaser of a Jetta Corporation DADOquartz bathtub or sink receives a limited warranty that includes the following: All residential baths and sink(s) are covered by a lifetime limited structural and surface warranty.

### Warranty Limitations:

1. Jetta Corporation reserves the right, at its option to a) repair or replace the defective product or b) replace with an equal-valued product.
2. This warranty extends only to the original consumer / purchaser and is not transferable.
3. The structure and surface warranty is valid for Limited Lifetime for residential baths and sink(s) and does not cover commercial, hotel, or industrial bath or sink(s) applications.
4. This warranty may not be amended by any other than Jetta Corporation, and this remains the sole warranty for Jetta Corporation DADOquartz products.
5. Jetta's liability under this warranty is limited to the repair and/or replacement of the products.

### Warranty Conditions:

1. Warranty is void if the products are not water tested prior to installation or if not installed per our installation instructions.
2. Jetta does not warrant leaks associated with improper waste and overflow installation.
3. Blemishes, air holes, or casting marks on the underside of the bathtub are not considered defects and do not affect the performance or quality of the bathtub.
4. Due to the inherent nature of the natural stone and its appearance, slight variations in the surface of the product are not considered defects or flaws. Variations in the surface do not compromise the structural integrity of the product. Tolerance on dimensions: +/- 0.25". All dimensions are approximate. Structure measurements must be verified against the unit to ensure proper fit.
5. Exposure to strong chemicals may cause damage to the product and will result in the product warranty to be void.
6. The guarantee does not cover defects, damage, or failure caused by the installer, carrier, user, or any other person. Chips, cracks, and scratches can be repaired by a qualified technician at the owner/user's expense.

### Warranty Exclusions:

1. Jetta Corporation warranties do not cover defects due to shipping damage, installation errors, use other than non-bathing purposes, abuse, misuse, failure to provide maintenance and /or cleaning as directed in the Owner's Manual, accident or acts of God. Any modifications, alterations or customization made by an unauthorized service representative or without authorization by Jetta Corporation will result in warranty becoming null and void.
2. Display floor models and overstock sale units are excluded from this guarantee.
3. This warranty does not cover costs associated with installation, removal or installation of replaced unit.
4. This warranty does not include freight charges associated with return product for repair nor freight charges associated with replacement.
5. The warranty does not include any costs associated with plumbing modifications.
6. The foregoing warranty is exclusive and in lieu of all other warranties, including any other warranty of quality, express or implied, and including any warranty of merchantability, or any warranty of fitness for any particular use.

### Warranty Service:

In order to make a claim under this warranty, the original consumer / purchaser must notify Jetta Corporation in writing no later than ten (10) days from occurrence and must be within the expressed warranty period(s). Please provide a description of the problem and proof of purchase. Labor includes costs that are deemed typical and customary and must be approved by Jetta Corporation or authorized representative prior to repair in accordance with above conditions and limitations. Send claim to:

**JETTA CORPORATION**  
**WARRANTY SERVICE DEPARTMENT**  
**425 CENTENNIAL BLVD., EDMOND OK 73013**  
**(800) 288-7771 OR [WARRANTY@JETTACORP.COM](mailto:WARRANTY@JETTACORP.COM)**

With the issuance of this warranty, Jetta Corporation stipulates, and the purchasers agrees, that in the event of litigation is instituted as a result of this limit warranty, said litigation will be controlled by the applicable laws of the State of Oklahoma. The buyer and seller both agree that the appropriate forum and venue for any such litigation will be in Oklahoma County, State of Oklahoma.

**If unit is within the limited factory warranty,  
Contact Jetta Corporation at  
(800) 288-7771 with your purchasing information on-hand so we may serve you better.**

**For additional troubleshooting tips, visit  
[WWW.JETTACORP.COM/FAQs](http://WWW.JETTACORP.COM/FAQs)**

# ROLL OUT THE NEXT LEVEL OF RELAXATION



## ROLL-UP GEL PILLOW

01-88-0020

- Versatile design for neck or lumbar support
- Molded silicone gel
- Approximate size: 16" x 10 1/2 "
- Available in Aqua Blue



## CONTOURED NECK PILLOW

01-88-0005

- Suction cup attachment
- Polyurethane fill with vinyl cover
- Approximate size: 11"x 5"
- Available in White



## DELUXE CONTOURED NECK PILLOW

01-88-0003 & 01-88-0004

- Suction cup attachment
- Polyurethane fill with vinyl cover
- Approximate size: 14"x 6"
- Available in White and Biscuit



## SILICONE GEL NECK PILLOW

01-88-0024 & 01-88-0025

- New adhesive technology
- Remove and Reuse, no residue left
- Molded silicone gel pillow
- Approximate size: 12" x 4 1/2 "
- Available in Black and Aqua Blue



# WARRANTY ACTIVATION

To activate your warranty, go to [www.jettacorp.com/warranty.html](http://www.jettacorp.com/warranty.html)  
or call (800) 288-7771 and use the lot number from your dealer:

WRITE LOT # HERE

(800) 288-7771 | [WWW.JETTACORP.COM](http://WWW.JETTACORP.COM)